Terms and Conditions
TREND MICRO CASH BACK PROMOTION AUSTRALIA

1. Information on how to enter and claim for the cash back form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.

2. Offer is only open to residents of Australia. Employees and the immediate families of the Promoter and its agencies (including but not limited to Trend Micro resellers) associated with this promotion are ineligible.

3. To be eligible for cash back, one of the following products must be purchased within the promotional period:

<table>
<thead>
<tr>
<th>Barcode</th>
<th>Product Description</th>
<th>Cash Back Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>9342003001327</td>
<td>Trend Micro Titanium Maximum Security 2012 3U 12mo OEM wallet</td>
<td>$20</td>
</tr>
<tr>
<td>9342003001334</td>
<td>Trend Micro Titanium Maximum Security 2012 3U 12mo OEM wallet</td>
<td>$20</td>
</tr>
<tr>
<td>9342003000634</td>
<td>Trend Micro Smart Surfing for Mac 1U 12mo OEM wallet</td>
<td>$20</td>
</tr>
<tr>
<td>9342003000757</td>
<td>Trend Micro Smart Surfing for Mac 3U 12mo Family Pack</td>
<td>$20</td>
</tr>
<tr>
<td>9342003001341</td>
<td>Trend Micro Titanium Maximum Security 2012 5U 12mo Box</td>
<td>$40</td>
</tr>
<tr>
<td>9342003001358</td>
<td>Trend Micro Titanium Maximum Security 2012 5U 12mo Box</td>
<td>$40</td>
</tr>
<tr>
<td>9342003001297</td>
<td>Trend Micro Titanium Maximum Security 2012 5U 24mo Box</td>
<td>$40</td>
</tr>
<tr>
<td>9342003001457</td>
<td>Trend Micro Titanium Maximum Security 2012 5U 12mo Box</td>
<td>$40</td>
</tr>
<tr>
<td>9342003000979</td>
<td>Trend Micro Titanium Maximum Security 2012 3U 12mo Hard Drive Bundle Box</td>
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<tr>
<td>9342003001174</td>
<td>Trend Micro Titanium Maximum Security 2012 3U 12mo Hard Drive Bundle Box</td>
<td>$40</td>
</tr>
<tr>
<td>9342003001303</td>
<td>Trend Micro Titanium Maximum Security 2012 3U 24mo Plus 50 GB Safesync OEM wallet</td>
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</tr>
<tr>
<td>9342003001310</td>
<td>Trend Micro Titanium Maximum Security 2012 3U 36mo OEM wallet</td>
<td>$50</td>
</tr>
</tbody>
</table>

4. The promotional period is 11/05/2012 to 08/07/2012.

5. Purchases must be made at authorised Trend Micro resellers including but not limited to: Dick Smith, Tandy, The Good Guys, Harvey Norman, Joyce Mayne, Domayne, Clive Peters, Rick Hart, JB Hi Fi, WOW, Bing Lee, Radio Rentals and Leading Edge Computers. Purchases made at Officeworks are ineligible.

6. In order to make a valid claim, you will first need to install and register your product. Individuals must then complete and submit an online claim at www.trendmicropromotions.com. Entrants will be asked to enter in their contact details, the product barcode and the Trend Micro Product serial number. In order to complete the online registration process individuals must upload a scan of their tax invoice as proof of purchase.

7. Claims must be made within 30 days of purchase date as per the claimant’s proof of purchase.

8. The cash back amount issued is inclusive of GST and will be issued as an EFT transfer. It is the responsibility of the claimant to give the correct details.

9. EFT cash back payments will be made within 28 working days of the proof of purchase being received and validated.

10. Multiple purchases permitted, subject to the following: (a) only one claim permitted per specified purchase requirement; and (b) each claim must be submitted in accordance with claim requirements.

11. Valid for eligible purchases made from 11/05/2012 until 11:59pm 08/07/2012 (inclusive).

12. The Promoter reserves the right, at any time, to verify the validity of claims (including contacting the place of purchase) and claimants (including a claimant’s identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter also reserves the right to ask for the cash back returned if the product is returned. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The claimant agrees that if they have obtained the cash back, they will pay back the Promoter the value of the cash back, if they subsequently return the product to the place of purchase and seek a refund under any returns policy that the relevant reseller may have.
13. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.

14. Incomplete, indecipherable, or illegible claims will be deemed invalid.

15. Claimants must retain a copy of their tax invoice for all claims as proof of purchase. Failure to produce the proof of purchase for all claims when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of a claimant’s claims and forfeiture of any right to cash back. The tax invoice must clearly specify the store of purchase, date, tax invoice number, and that payment has been received in full. No hand written tax invoice/receipts permitted.

16. If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the claimant.

17. The Promoter’s decision is final and no correspondence will be entered into.

18. The Promoter collects personal information in order to conduct the Promotion. If the claimant un-checks the appropriate box on the online claim form, the Promoter may, for an indefinite period unless otherwise advised, use the information for promotional, marketing and publicity purposes including sending electronic messages or telephoning the entrant. Claimants should direct any requests to access, update or correct information to the Promoter. To view our privacy policy claimants can go to: www.trendmicro.com.au/au/about/company/privacystatement/

19. If the claimant is under the age of 18 years, the cash back will be awarded to the claimant’s nominated parent or guardian.

20. The Promoter accepts no responsibility for any tax implications that may arise from this promotion. Independent financial advice should be sought by the claimant.

21. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of property); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following:
   a. any technical difficulties or equipment malfunction (whether or not under the Promoter’s control);
   b. any theft, unauthorised access or third party interference;
   c. any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
   d. any variation in the offer value to that stated in these Terms and Conditions; or
   e. participation in the offer.

22. Any cost associated with accessing the promotional website is the entrant’s responsibility and is dependent on the Internet service provider used.

23. Claims are not transferable, assignable or exchangeable for other goods or services.

24. Claims cannot be made on back orders.

25. This offer cannot be combined with any other promotional offer.

26. The Promoter is Trend Micro Australia Pty Ltd (ABN 70 077 055 817) of Level 3, 2-4 Lyonpark Road, North Ryde NSW 2113. Telephone (02) 9870 4888.

TREND MICRO CASH BACK PROMOTION NEW ZEALAND

1. Information on how to enter and claim for the cash back form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.

2. Offer is only open to residents of New Zealand. Employees and the immediate families of the Promoter and its agencies (including but not limited to Trend Micro resellers) associated with this promotion are ineligible.

3. To be eligible for cash back, one of the following products must be purchased within the promotional period;
4. The promotional period is 11/05/2012 to 08/07/2012.

5. Purchases must be made at one of the following stores: Dick Smith, Harvey Norman, JB HiFi, Norman Ross, Warehouse Stationery, Noel Leeming, Bond & Bond, PB Technology & The Good Guys.

6. In order to make a valid claim, you will first need to install and register your product. Individuals must then complete and submit an online claim at www.trendmicrocashpromotions.com. Entrants will be asked to enter in their contact details, the product barcode and the Trend Micro product serial number. In order to complete the online registration process individuals must either upload a scan of their tax invoice as proof of purchase.

7. Claims must be made within 30 days of purchase date as per the claimant’s proof of purchase.

8. The cash back amount issued is inclusive of GST and will be issued as an EFT transfer. It is the responsibility of the claimant to give the correct details.

9. EFT cash back payments will be made within 28 working days of the proof of purchase being received and validated.

10. The payment will be issued in New Zealand Dollars.

11. Multiple purchases permitted, subject to the following: (a) only one claim permitted per specified purchase requirement; and (b) each claim must be submitted in accordance with claim requirements.

12. Valid for eligible purchases made from 11/05/2012 until 11:59pm 08/07/2012 (inclusive).

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   c. any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
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