

CONTACTING US

Have a question about the redemptions?

If you have a question about the redemptions, please read through all the Terms and Conditions prior to submitting the redemption form

Want to check the status of your redemptions for Trend Micro Maximum Security 24 months?

Please visit <https://apac-eticket.trendmicro.com/hnredemptions/view.php>

Enter your Email Address and Ticket ID (6 Digits Number)

How long will it take for me to receive the serial key for this redemptions?

After you have successfully submitted the redemption form, the product serial number will be forward to the email address which you have indicate on the form via an email notification within 5-7 business days.