

CONTACTING US

Have a question about the redemptions?

If you have a question about the Home Network Security 1 Year Bonus Offer, please read through all the Terms and Conditions prior to submitting the redemption form

Want to check the status of your redemption, please see below.

Please visit <https://apac-eticket.trendmicro.com/hnredemptions/view.php>

Enter your Email Address and Ticket ID (6 Digits Number)

How long will it take for me to receive the confirmation for this redemption?

After you have successfully submitted the redemption form, the additional 1 Year subscription will be added on to the Pairing Code. You will received an email notification within 5-7 business days.