

Contacting Us

Have a question?

If you have a question about the promotion, please read through all the FAQs from the Promotions website.

Need help lodging your claim?

If you are unable to find an answer to your question in the FAQs, or you require assistance to lodge your claim, please file an Eticket (www.eticket.trendmicro.com.au) with us. One of our Customer Service Specialist will be able to assist you further.

Want to check the status of your claim?

When you have successfully raised a cashback claim, you will receive an email containing a six-digit eTicket ID.

- 1) To view the claim status, [click here](#), refer to**Example below**
- 2) You will need your Email address and eTicket ID (six digits no.) to View Status



The image shows a promotional banner for Trend Micro. On the left, there is a large white text overlay on a teal background that reads "\$50 CASHBACK". On the right, there is a red and white graphic for "TREND MICRO DEVICE SECURITY ULTIMATE". The graphic includes the Trend Micro logo, the text "YOU'RE COVERED ON THE GO AND AT HOME", and illustrations of a purple character with a laptop and a yellow character with a smartphone. Below these are several icons representing different security features. At the top right of the banner, there are links for "Terms and Conditions" and "FAQ".

Please login:

| | | | | |
|--------|-----------------------------------------------------|------------|-------------------------------------|--------------------------------------------|
| Email: | <input type="text" value="example@trendmicro.com"/> | Ticket ID: | <input type="text" value="123455"/> | <input type="button" value="View Status"/> |
|--------|-----------------------------------------------------|------------|-------------------------------------|--------------------------------------------|